



Score Follower - Incipitsify Inc.

<https://scorefollower.org>

<https://scorefol.io>

SCOREFOL.IO

PRIVACY POLICY

Last updated: August 16, 2023

Welcome to scorefol.io, a service provided by Score Follower - Incipitsify Inc. ("Scorefol.io" "Score Follower" "we," "us" or "our")

We care about data privacy and security and invite you to review our Privacy Policy, which discloses our privacy practices, our responsibilities, and your rights in relation to the processing of your personal data. The Privacy Policy is also incorporated into our [Terms of Service](#) and constitutes a legally binding contract between you and Score Follower. This privacy notice applies solely to information collected and processed by Scorefol.io, except where stated otherwise. It will notify you of the following:

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What information do we collect?

INFORMATION YOU DISCLOSE TO US

We collect personal information that you voluntarily provide us when you register on Scorefol.io, when you participate in activities on Scorefol.io, or otherwise when you contact us. We do not sell or rent your personal information to anyone.

PERSONAL INFORMATION VOLUNTARILY PROVIDED BY YOU. The personal information we collect depends on the context of your interactions with Scorefol.io, and the features you use. The personal information we collect may include the following:

- Name / Pseudonym → provided only if the user signs-up for a free plan.
- Username → provided only if the user signs-up for a free plan.
- Email address → provided only if the user signs-up for a free plan.
- Authentication data such as user profile data, account settings, and cache settings → provided only if the user signs-in.
- Date of Birth → Opt in, provided only if the user submits to “FMS” call for works.
- Gender → Opt in, provided only if the user submits to “FMS” call for works.
- Billing address → provided only if the user signs-up for a paid plan.
- Legal name → provided only under legal disputes.
- Phone number → provided only under legal disputes.
- Mailing address → provided only under legal disputes.

SENSITIVE INFORMATION VOLUNTARILY PROVIDED BY YOU: The sensitive information we collect depends on the context of your interactions with Scorefol.io, and the features you use. The sensitive information we collect may include the following:

- Nationality → Opt in, provided only if the user submits to “FMS” call for works
- Racial or ethnic origin → Opt in, provided only if the user submits to “FMS” call for works

Providing us with your sensitive information is strictly opt-in and voluntary. The user is not required to provide such information unless they willingly type it themselves and decide to make that information publicly available on Scorefol.io. See the “With whom do we share your information?” and “Cookie Policy” sections for a breakdown of how your information may be shared and processed by our third-party services.

PUBLIC INFORMATION PROVIDED BY YOU. We collect publicly available information provided by you such as the title of composition, year of composition, instrumentation, featured

performers, program notes, associated publisher, and associated record label on all your uploaded content.

PAYMENT DATA: We may collect data necessary to process your payment if you make purchases. All personal information that you provide to us must be true, complete, and accurate, and you must notify us of any changes to such personal information.

INFORMATION AUTOMATICALLY COLLECTED

We automatically collect certain information when you visit, use, or navigate Scorefol.io. This information does not reveal your specific identity, but may include device and usage information, such as your IP address, general location, browser type and settings, operation system, screen resolution, clicks, page views, and other technical information). This information is not sold to any third-parties and is needed to maintain the security and operation of Scorefol.io, as well as for our internal analytics and reporting purposes. The information we collect includes the following:

- **LOG AND USAGE DATA.** This information is service-related, diagnostic, usage, and performance information our servers automatically collect when you access or use Scorefol.io and which we record in log files. The log data may include your IP address, device information, browser type, and setting and information about your activity in Scorefol.io (such as date/time stamps associated with your usage, pages and files viewed, searches, and other actions you take such as specific Scorefol.io features you use), device event information (such as system activity, error reports, and hardware settings).
- **LOCATION DATA.** We collect location data such as information about your device's location, which can be either precise or imprecise. Geolocation data can tell us your current location (based on your IP address). You can opt out of allowing us to collect this information by disabling your location setting on your browser and/or device. To disable location sharing on the browser, click on the closed lock icon on the address bar, click on "site settings," and block your location sharing.

Reasons for processing your information

We process your personal information for a variety of reasons, depending on how you interact with Scorefol.io, including:

- **To facilitate account creation and authentication and otherwise manage user accounts.** We may process your information so you can log in to your account, as well as keep your account in working order.
- **To deliver and facilitate delivery of services to the user.** We may process your information to provide you with the requested service.
- **To respond to user inquiries and offer support to users.** We may process your information to respond to your inquiries and solve any potential issues you might have with the requested service.
- **To fulfill and manage your orders.** We may process your information to fulfill and manage your orders, payments, returns, and exchanges made through Scorefol.io
- **To request feedback.** We may process your information when necessary to request feedback and to contact you about your use of Scorefol.io.
- **To send you marketing and promotional communications.** We may process the personal information you send us for our marketing purposes. You can opt out of our marketing emails at any time by clicking the “unsubscribe” link at the bottom of our emails.
- **To protect our Services.** We may process your information as part of our efforts to keep Scorefol.io safe and secure, including fraud monitoring and prevention.
- **To identify usage trends.** We may process information about how you use Scorefol.io so we can improve it.
- **To save or protect an individual’s vital interest.** We may process your information when necessary to save or protect an individual’s vital interest, such as to prevent harm.

Legal basis for processing your information

USERS RESIDING IN THE EU AND UK

The General Data Protection Regulation (GDPR) and UK GDPR require us to explain the valid legal basis we rely on in order to process your personal information. As such, we may rely on the following legal basis to process your personal information:

- **Consent.** We may process your information if you have given us consent to use your personal information for a specific purpose. You can withdraw your consent at any time by not using Scorefol.io and deleting your account. Any and all associated information will be automatically removed once your account is deleted.
- **Performance of a Contract.** We may process your personal information when we believe it is necessary to fulfill our contractual obligations to you. Please read our [Terms of Service](#) for more information.
- **Legitimate Interests.** We may process your information when we believe it is reasonably necessary to achieve our legitimate business interests and those interests do not outweigh your interests and fundamental rights and freedoms. For example, we may process your personal information for some of the purposes described in order to:
 - Send users information about special offers and discounts on our services;
 - Analyze how our services are used so we can improve them;
 - Diagnose problems and/or prevent fraudulent activities;
 - Understand how our users use our services so we can improve user experience.
- **Legal Obligations.** We may process your information where we believe it is necessary for compliance, such as to cooperate with a law enforcement body or regulatory agency, exercise or defend our legal rights, or disclose your information as evidence in litigation in which we are involved.
- **Vital Interests.** We may process your information where we believe it is necessary to protect your vital interests or the vital interests of a third party, such as situations involving potential threats to the safety of any person.

USERS RESIDING IN CANADA

We may process your information if you have given us specific permission (i.e. express consent) to use your personal information for a specific purpose, or in situations where your permission can be inferred (i.e. implied consent). You can withdraw your consent at

any time by not using Scorefol.io and deleting your account. Any and all associated information will be automatically removed once your account is deleted.

In some exceptional cases, we may be legally permitted under applicable law to process your information without your consent, including, for example:

- If collection is clearly in the interest of an individual and consent cannot be obtained in a timely way;
- For investigations and fraud detection and prevention;
- For business transactions provided certain conditions are met;
- If disclosure is required to comply with a copyright notification, subpoena, warrant, court order, or rules of the court relating to the production of records.

USERS RESIDING IN CALIFORNIA

The California Code of Regulations defines a “resident” as:

1. Every individual who is in the State of California for other than a temporary or transitory purpose; and
2. Every individual who is domiciled in the State of California who is outside the state of California for a temporary or transitory purpose

All other individuals are defined as “non-residents.”

If this definition of “resident” applies to you, we must adhere to certain rights and obligations regarding your personal information. As a California resident, you can request and obtain from us, once a year and free of charge, information about categories of personal information (if any) we disclosed to third parties for direct marketing purposes and the names and addresses of all third parties with which we shared personal information in the immediately preceding calendar year. If you are a California resident and would like to make such a request, please submit your request in writing to us using the contact information provided in this Privacy Policy.

What categories of personal information do we collect?

We have collected the following categories of personal information in the past twelve (12) months:

Category	Examples	Collected
A. Identifiers	Contact details, such as real name, alias, email address, and IP address	YES
B. Personal information categories listed in the California Customer Records statute	Name and contact information	YES
C. Protected classification characteristics under California or federal law	Gender and date of birth	YES
D. Commercial information	Transaction information, purchase history, financial details, and payment information	YES
E. Biometric information	Fingerprints and voiceprints	NO
F. Internet or other similar activity	Browsing interactions with our website and applications	YES
G. Geolocation data	Device location	YES
H. Audio, electronic, visual, thermal, olfactory, or similar information	Images and audio, video or call recordings created in connection with our business activities	NO
I. Professional or employment-related information	Business contact details in order to provide you or our services at a business level or job title, work history, and professional qualifications if you apply for a job with us	NO
J. Education information	Student records and directory information	NO
K. Inferences drawn from other personal information	Inferences drawn from any of the collected personal information listed above to create a profile or summary	NO

We may also collect other personal information outside of these categories instances where you interact with us in person, online, or by phone or mail in the context of receiving help through our customer support channels, as well as facilitation in the delivery of our Services and to respond to your inquiries.

More information about our data collection and sharing practices can be found in the next section of this Privacy Policy.

With whom do we share your information?

We do not sell or rent your personal information to anyone.

Under the CCPA, a business might not sell personal information even when it shares personal information with a “service provider” or “data processor” for a specific business purpose, so long as appropriate contractual restrictions, certifications, and notices to consumers have been established.

VENDORS AND OTHER THIRD-PARTY SERVICE PROVIDERS. Based on your voluntary consent, please be aware that by using Scorefol.io, your information may be shared with the third parties listed in this section. We disclose your information to these third parties only to the extent necessary to perform their functions and services for Scorefol.io.

- **DATABASE PROVIDERS:**

- We share your information with PlanetScale platform to store your information, provide our services to you, and to perform any contractual obligations between you and us. Sharing your information with PlanetScale is required in order to provide our services to you. PlanetScale claims that they process customer data only as necessary to provide the services, and will not (i) sell; (ii) retain, use, or disclose customer data for any commercial purpose other than providing the services. You may find their data processing notice link here: <https://planetscale.com/legal/data-processing-addendum>

- **BACK-END COMPUTING, DEVELOPMENT AND INFRASTRUCTURE OPTIMIZATION:**

- We share your information with Amazon Web Services (AWS) for back-end management, authentication, computing, and integrations. Sharing your information with AWS is required in order to provide our services to you. AWS claims that it does not disclose customer content unless they're required to do so to comply with the law or a binding order of a government body. You may find their data processing notice link here: <https://aws.amazon.com/compliance/data-privacy-faq/>.
- We share your information with Algolia for search implementation and search analytics for Scorefol.io's faceted search features. Sharing your information with Algolia is required in order to provide our services to you. Algolia claims that it does not control or own the data submitted by its subscribers, or their internet clients or end users, to the service and it maintains safeguards to protect data submitted, including personal information. You may find their privacy notice link here: <https://www.algolia.com/policies/privacy/>

- **ANALYTICS:**
 - We share your information with Mixpanel, in order to improve our services based on your usage. Mixpanel is a first-party analytics provider, and claims that all the data collected is controlled by Scorefol.io. You may find their privacy notice link here: <https://mixpanel.com/legal/mixpanel-gdpr>

- **PAYMENT PROCESSORS:**
 - We share your information with Stripe, in order to process your payment information when you purchase our paid services. Sharing your information with Stripe Inc. is required in order to provide our services to you. Stripe claims that it will not sell, retain, use or disclose personal data for any purpose other than for the specific purposes of performing the services and to comply with the law. You may find their privacy notice link here: <https://stripe.com/privacy> & <https://stripe.com/legal/dpa>
 - We share your payment receipts, invoicing, and deposits with QuickBooks for accounting and bookkeeping services. Sharing your information with QuickBooks is required in order to track Scorefol.io's finances and to comply with United States' government agencies and tax regulations. You may find QuickBooks' privacy notice link here: <https://www.intuit.com/privacy/>

- **BUSINESS TRANSFERS:**
 - We may share or transfer your information in connection with, or during negotiations of, any merger, sale of company assets, financing, or acquisition of all or portion of our business to another company. We will take reasonable steps to notify our users and ensure your information remains subject to protections of this Privacy Policy.

- **OBLIGATIONS AND PROTECTION:**
 - We may share your personal information if we have a legal obligation to share your information, if we have to enforce or apply our [Terms of Service](#) or other agreements, to detect, prevent, or otherwise address security, fraud, and technical issues, or to protect the rights, property, or safety of us, our users, a third party, or the public as required or permitted by law (for example by exchanging information with other companies and organizations for the purposes of fraud protection).

- **WITH YOUR CONSENT:**
 - If you voluntarily upload any information to public areas of Scorefol.io, you will be sharing that information publicly with other users having access to those areas.

How long do we keep your information?

We will only keep your personal information for as long as it is necessary for the purposes set out in this privacy notice, unless a longer retention period is required or permitted by law (such as tax, accounting, or other legal requirements). No purpose in this notice will require us to keep your personal information for longer than the period of time in which users have an account with us.

When we have no ongoing legitimate business need to process your personal information, we will either delete or anonymize such information, or, if this is not possible (for example, because your personal information has been stored in back-up archives), then we will securely store your personal information and isolate it from any further processing until deletion is possible.

How do we keep your information safe?

We take precautions to protect your information. Whenever we collect personal and/or sensitive information that information is encrypted and transmitted in a secure way. You can verify this by looking for a closed lock icon at the address bar of your web browser, or looking for “https” at the beginning of the address of the web page.

While we and/or our vendors and third-party service providers use encryption to protect sensitive information transmitted online, we also protect your information offline. Only Scorefol.io directors or contractors who need the information to perform a specific job (e.g. billing, customer service, call for works judging) are granted access to personally identifiable information. The computers/servers on which we store personally identifiable information are kept in a secure environment.

However, no electronic transmission over the internet or information storage technology can be guaranteed to be 100% secure, so we cannot promise or guarantee that hackers, cybercriminals, or other unauthorized third parties will be able to defeat our security and improperly collect, access, steal, or modify your information. Although we do our best to protect your personal information, transmission of personal information to and from Scorefol.io is at your own risk. You should only access Scorefol.io within a secure environment.

Do we collect information from minors?

We do not willingly solicit data from or market to minors in the jurisdiction in which they reside (generally under the age of 18). By using Scorefol.io, you represent that you are not a minor or that you are the parent or guardian of such a minor and consent to such minor's dependent's use of our Services. If you become aware of any data we have collected from minors, please contact us at info@scorefollower.com

Your rights with respect to your personal data

By using Scorefol.io, you expressly give your consent for the collection and use of your personal information in compliance with this Privacy Policy. This does not affect lawful processing under applicable laws based on other legal basis such as contractual obligation, compliance with applicable laws, and legitimate purposes.

RIGHT TO REQUEST DELETION OF THE DATA

In some regions (like the EEA, UK, and Canada), you have certain rights under applicable data protection laws, including the right to delete any personal information collected and processed through Scorefol.io. Deleting your Scorefol.io account permanently, will also remove any and all associated account information. However, we may retain some information in our files to prevent fraud, troubleshoot problems, assist with any investigations, enforce our legal terms and/or comply with applicable legal requirements.

RIGHT TO ACCESS OR CORRECT PERSONAL INFORMATION

You have the right to access and correct your personal information. If you want to review or correct your personal information, you can login to Scorefol.io and visit your account profile page, or send us an email at info@scorefollower.com

RIGHT TO WITHDRAW YOUR CONSENT

If we are relying on your consent to process your personal information, which may be express and/or implied consent depending on the applicable law, you have the right to withdraw your consent at any time. Deleting your Scorefol.io account permanently, will remove any prior consent and associated personal information collected and processed by Scorefol.io. However, we may retain some information in our files to prevent fraud, troubleshoot problems, assist with any investigations, enforce our legal terms and/or comply with applicable legal requirements.

RIGHT TO BE INFORMED

Depending on the circumstances, you have a right to know:

- whether we collect and use your personal information;
- the categories of personal information;
- the purposes for which the collected personal information is used;
- whether we sell your personal information to third parties;

- the categories of personal information that we sold or disclosed for a business purpose;
- the categories of third parties to whom the personal information was sold or disclosed for a business purpose; and
- the business or commercial purpose for collecting or selling personal information.

RIGHT TO NON-DISCRIMINATION FOR THE EXERCISE OF A CONSUMER'S PRIVACY RIGHTS

We will not discriminate against you if you exercise your privacy rights.

OTHER PRIVACY RIGHTS

- You may object to the processing of your personal information.
- You may request correction of your personal data if it is incorrect or no longer relevant, or ask to restrict processing of the information.

To exercise these and other rights, you can contact us by email at info@scorefollower.com. If you have a complaint about how we handle your data, we would like to hear from you.

OPTING OUT OF MARKETING AND PROMOTIONAL COMMUNICATIONS

You can unsubscribe from our marketing and promotional communications at any time by clicking the unsubscribe link in the emails that we send. However, we may still communicate with you, for example, to send you service-related emails that are necessary for the administration and use of your account, to respond to service requests, or for other non-marketing purposes.

Cookie Policy

Cookies are small data files that are placed on your computer or mobile device when you visit a website. In general, cookies are used in order to make a website work, or to provide reporting information. Some cookies are required for technical reasons in order for Scorefol.io to operate, and we refer to these as "essential" cookies. Other "non-essential" cookies enable us to track and target the interests of our users to enhance the user experience.

Cookies set by the website owner (in this case, Scorefol.io) are called "first party cookies". Cookies set by parties other than the website owner are called "third party cookies". Third party cookies enable third party features or functionality to be provided on or through Scorefol.io (for example, interactive content and analytics). The parties that set these third party cookies can recognize your computer when it visits Scorefol.io

HOW CAN I CONTROL COOKIES?

You may set your web browser controls to accept or reject cookies. Most web browsers are set to accept cookies by default. If you prefer, you can choose to set your browser to remove or reject cookies. Visit your browser's help menu for more information. Please be aware that cookies are essential to the functioning of the site and rejecting cookies may interfere with the site functionality.

ESSENTIAL WEBSITE COOKIES

These cookies are strictly necessary to provide you with services available through Scorefol.io and to use some of its features, such as access to secure areas.

- Session Storage cookies used by our host.
- Indexed Database cookies used by our app development.

NON-ESSENTIAL COOKIES

Third party services like Mixpanel, may serve cookies on your computer or mobile device to track and compile website analytics. Mixpanel is a first-party analytics provider, and claims that all the data collected is controlled by Scorefol.io.

Links

Our web site contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

Notification of changes

We will alert you about any changes by updating the “Last updated” date, as well as give advance notice on our website (for example in a highlighted text on the website’s footer area). You waive any right to receive specific notice of each such change. It is your responsibility to periodically review our Privacy Policy to stay informed of updates.

Contact us

If you feel that we are not abiding by this privacy policy, in order to resolve a complaint regarding Scorefol.io or to receive further information contact us at:

Scorefollower - Incipitsify, Inc
Attn: Scorefol.io Privacy Policy
info@scorefollower.com